LAVA KKT31c
User Guide

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While all efforts have been made to ensure the accuracy of all the contents in this manual, we assume no liability for errors or omissions or statements of any kind in this manual, whether such errors or omissions or statements resulting from negligence, accidents, or any other cause. The contents of this manual are subject to change without notice.

Protect our environment! We strive to produce products in compliance with global environmental standards. Please consult your local authorities for proper disposal.

Note: User Manual is just to guide the user about the functionality of the phone. This does not seem any certificate of technology. Some functions may vary due to modifications and upgrade of software, or due to print mistake.

Safety Guidelines

Read the guidelines below to ensure security during usage of the phone. Not following them may be dangerous or illegal. Read the complete user manual for further information.

	Do not switch your phone on when the use of wireless devices is prohibited or when the wireless device may cause interference or danger.
	Do not use your phone while driving.
	Follow relevant rules or regulations in hospitals and health care facilities. Switch your phone off near medical devices.
	Switch your phone off in aircraft. The radio signal from it may cause interference in signals of the aircraft.
	Switch your phone off near high-precision electronic devices. It may affect the performance of these devices.
	Do not attempt to disassemble your phone or its accessories. Only qualified personnel may service or repair the phone.
	Do not place your phone and its accessories in containers with strong electromagnetic field.
	Do not place magnetic storage media near your phone. Radiation from the phone may erase the information stored on them.
	Do not put your phone in a high-temperature place or use it in a place with flammable gas such as a petrol pumps.
	Keep your phone and its accessories away from children. Do not allow children to use your phone without guidance.
	Observe any laws or regulations on the use of phone. Respect others' privacy and legal rights when using your phone.

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Welcome

Congratulations on your purchase of the LAVA mobile phone. Your phone provides many functions which are practical for daily use, such as a hands-free loudspeaker, camera, MP3 player, Ultra clear video.

You can read the manual to understand how to use KKT31c mobile phone and experience the well-established functions and simple operation method. Please use the original accessory in order to achieve the best use of effects. Use of non-original components results in the damage caused of machinery, in which case Lava shall not be responsible.

LAVA support and contact Information

Check www.Lavamobiles.com web site for additional information downloads, and services related to your mobile phone.

To check for the nearest LAVA service center location for maintenance services, you may like to visit www.lavamobiles.com/support-services

Service Center number

No.:+919560394002

Kindly send the pin code of your area through SMS to this No. and in return you will get address of service center nearest to you by SMS

1. Introduction

1.1 Appearance

1.2 Standby screen and Icons

Icon	Function description
	Signal Strength Represent current SIM1 and SIM2 network signal. The more number of bars, the stronger the signal
	Flight mode
	Battery status, more bars indicate more battery capacity left
	Clock has set
	Bluetooth function is activated
	Profile has been set as Silent Mode
	Earphone mode
	The keypad is locked.

2. Getting Started

2.1. Installing SIM card and battery

(1) Hold on【Power on/off Key】for about three seconds to switch on/off the phone.
(2) Remove the battery cover.
(3) Remove the battery.
(4) Follow the sign for GSM and CDMA SIM on the phone to install SIM1 and SIM2. Please make sure that the golden contacts of the card face into the phone then push the card gently until it fixes itself in the card slot.
(5) Replace the battery with its golden contact part facing the set phone battery contact piece, and then replace the battery cover.

2.2 Installing Memory card

(1) Hold on【Power on/off Key】for about three seconds to switch off the phone.
(2) Remove the battery cover.
(3) Remove the battery.
(4) Slide the T-flash card into the card slot; make sure that the gold contacts of the card face downwards, insert the narrow side first and then push the other side of the card gently until it fixes itself in the card slot.

2.3 Charging the battery

(1) Install the battery correctly into the phone.
(2) Insert the lead of the travel charger to connecting slot of the phone, and then connect the charger to a standard power socket.

When charging is complete, unplug the charger from the standard power socket first, and then disconnect the phone and charger.

Note: If the battery is powerless, the battery icon will reappear after a few minutes of charging.

2.3.1 Important Password

Phone lock password is 4321.

2.3.2 Keypad Lock and Unlock

In the standby mode, press the Left Soft Key and then * Key in quick succession to lock the keypad manually and Left Soft key and * key to unlock the keypad.

2.4 Internet Settings

This function enables you to surf the Internet using the mobile phone.

◆ Homepage: A homepage address can be specified for each Internet access means. When WAP browsing is used, the homepage will be accessed first.

◆ Bookmarks: Multiple bookmarks are embedded in the phone. You can select Options to manage bookmarks

◆ Input address: To enter the website ensuring it can be linked

◆ Recent page: To view websites you visited latest.

◆ Setting: set up WAP-related service.

2.5 Messages

2.5.1 Write message

Access this menu to create a text message or a multimedia message.

2.5.2 Inbox

Received messages are listed in this menu.

2.5.3 Drafts

You can save your messages that you send often to “Drafts”.

2.5.4 Outbox

The messages which are sent failed are stored in the Outbox.

2.5.5 Sent message

Sent messages are listed in this menu.

2.5.6 Delete message

You can delete messages stored in Inbox, Outbox, Drafts, etc. through this function.

2.5.7 Broadcast message

This network service enables you to receive a variety of text messages, such as broadcast messages about weather forecast or road conditions. At present, few networks provide this service. Please consult the network operator.

◆ Receive mode: Set it to On to enable or Off to disable cell broadcast service.

◆ Channel settings: Select receiving some types of cell broadcast messages or edit/delete some channel numbers.

◆ Languages: Select the language in which cell broadcast messages are displayed. The selected language, however, may not be supported by the network operator.

◆ Read message: View cell broadcast messages. You can press the Up and Down direction keys to view these messages

2.5.8 Templates

Ten text templates are embedded in the phone. They can be used to create a new message.

2.5.9 Message Settings

This function enables you to set the default

features about the SMS, MMS and service message.

3. Basic Functions

3.1 Making a call

(1) On the Home Screen, input the phone number.

(2) Press 【Call Key】 , and then select<**call→ SIM1>**to call from SIM1, otherwise select**<call→ SIM2**> to call from SIM2.

(3) Making an International Call

1. Press the '*' Key twice to enter "+".
2. Enter the country code.
3. Enter the area code (normally without the 0 before it) followed by the phone number.
4. Press the Dial Key to call directly.

3.2 Answering or rejecting a call

3.2.1 Answer a call

When there is an incoming call, you can press【Call Key】to answer.

3.2.2 Reject a call

When there is an incoming call, you can press 【Power on/off Key】to reject it.

3.3 Ending a call

Press【Power on/off Key】to end the call.

3.4 Phonebook

The mobile phone can store up to 300 telephone numbers. The number of telephone numbers that an SIM/UIM card can store depends

on the storage capacity of the SIM/UIM card. The telephone numbers stored in the mobile phone and in the SIM/UIM cards form a phonebook.

After selecting a telephone number in the phonebook, select Options to perform the following operations:

- View: View the content of the telephone number.
- Sent text message: sent message to this number.
- Sent multimedia message: sent multimedia message to this number.
- Call: call the selected number.
- Edit: Edit the selected number.
- Delete: Delete the selected number from the phonebook.
- Copy: Duplicate the selected number from the mobile phone to the SIM card or from the SIM card to the mobile phone.
- Add to blacklist: Add the selected number to blacklist.
- Mark several: mark several phone numbers so you can perform a same operation on them.
- Phonebook settings: Set some parameters of phonebook.

3.5 Call history

Enter the main menu, and then select [**Call history**] to enter the call list.

3.5.1 All calls

Display recent all calls.

3.5.2 Missed calls

Display recent calls unpicked up.

3.5.3 Received calls

Display recent calls received.

3.5.4 Dialed calls

Display recent calls dialed.

3.6 Multimedia

Camera

Use this function to capture pictures. In the capture interface, you can press left or right direction key to adjust exposure value; up or down direction key to zoom in or zoom out; OK key to capture photos; left soft key to access Options; right soft key to exit capture interface.

Note: Please abide by relevant laws and regulations on the use of mobile phones for photo taking, videotaping and recording. Improper use of the mobile phone for photo taking, videotaping or recording may infringe upon the copyright owner's rights.

Image Viewer

You can view the pictures or images through

this function.

Video Recorder

This function enables you to record dynamic pictures. In capture interface, you can press left or right direction key to adjust exposure value; up or down direction key to zoom in or zoom out ; OK key to capture videos clip; left soft key to access Options; right soft key to exit capture interface.

Video Player

Use this function to play video files. By pressing the direction key can you control the playing process of video player: play/pause (OK key) , fast forward (press and hold right direction key) and rewind (press and hold left direction key). In video player interface, you can press * or # key to tune volume, number key 0 to switch full screen.

Audio Player

Use this function to play audio files. By pressing the direction key can you control the playing process of audio player: play/pause (OK key) , switch to last song/next song (press left or right direction key) , fast forward (press and hold right direction key) and rewind (press and hold left direction key), play list(left soft key). In audio player interface, you can press * or # key to tune volume.

Sound Recorder

The mobile phone supports two recording formats: WAV and AMR. The AMR format is based on the dynamic compression algorithm. Under the same storage space condition, the AMR format supports a longer record time than the WAV format.

FM Radio

You can use the application as a traditional FM radio with automatic tuning and saved channels. Before using this function, you need to insert headset into its corresponding slot. In FM radio interface, you can press * or # key to tune volume, left or right direction key to search channels manually, up direction key to enable auto search (once this is enabled, you can press left or right direction key to search channels manually).

3.7 Organizer

1 Bluetooth

With Bluetooth, you can make a wireless connection to other compatible devices, such as mobile phones, computers, headsets and car kits. You can use the Bluetooth to send images, video clips, music, sound clips and notes, and transfer files from your compatible pc.

2 Calendars

Once you enter this menu, there is a monthly-view calendar for you to keep track of important appointments, etc. Days with events entered will be marked.

3 Tasks

Choosing data, call or anniversary to create new memo, which you can view, add, edit, delete, delete overdue task, delete all, jump to date, send route and saved as file. If you have set the alarm for the memo, alarm will sound when time is up, the content of memo will display at the same time.

4 Alarm

Five alarm clocks are set but deactivated by default. You can activate one, multiple or all of them as needed. For each alarm clock, the ringing date and the ringing time can be set.

5 World Clock

Access this menu to view time of main cities in various time zones.

6 Torch

Select on or off as you needed.

7 Calculator

The calculator can add, subtract, multiply and divide. To use the calculator:

Press the up, down, left and right key to select + , - , ×, ÷, = respectively.

Press right soft key to delete the figure.

8 Stopwatch

Stopwatch is simple application for measuring time with possibility to register several results and suspend/resume measurement.

9 Ebook reader

E-book reader enables you to read TXT file. Through the USB connecting line putting files to E-book folder of phone or T-Flash card. After finishing downloading, you can find the folder and open the E-book to read text directly.

3.8 Games

Three games are embedded in this menu. For specific operation, please refer to ‘help’ option of each game.

4.Settings

4.1 Dual SIM Settings

CDMA and GSM1 open: CDMA and GSM1 cards are standby if you set this option.

GSM1 and GSM2 open: Both SIM cards are standby if you set this option.

Only GSM1 open: Only GSM card 1can is identified if you set this option.

Only GSM2 open: Only GSM card 2 can be identified if you set this option.

Flight mode: when this function is engaged, it will suspend many of the device's signals transmitting functions – thereby disabling the device's capacity to place or receive calls or text messages– while still permitting use of other functions that do not require signal transmission (e.g., games, built-in camera, MP3 player.)

4.2 Phone Settings

Time and date:

Set time, date, time format and date display type.

Schedule power on/off:

Set the time when the mobile phone will be automatically powered on or off.

Language:

Select the display language for the mobile phone.

Shortcuts:

You can set the shortcuts as per your need.

Dedicated key:

Customize the shortcut functions of the Up, Down, Left, and Right direction keys. In the standby interface, you can press a direction key to directly enter the function menu corresponding to that direction key.

Auto-update time:

You can select among off, First confirm or On.

Auto update time via CDMA: You can select among off, First confirm or On.

4.3 User Profiles

The mobile phone provides multiple user profiles, so that you can customize some settings to adapt to the specific events and environments.

Customize the user profiles according to your preference and then activate the user profiles. The user profiles fall into five scenarios: General, Silent, Meeting, outdoor and My style.

Select Options and you can perform the following operations: Activate, Customize and Rename.

□ Activate

Select Activate to activate the selected mode.

□ Customize

After choosing one of the above five modes, select Customize to edit the items as per your need.

□ Reset

You can reset the setting through this function.

4.4 Display

Users can access this item to set wallpaper, backlight, animation effect, etc.

4.5 Network Settings

Contact the network operator to obtain the following network services:

Network selection: Set Network selection mode to Automatic or Manual. Automatic is recommended. When Network selection mode is set to Automatic, the mobile phone will prefer the network where the SIM card is registered. When Network selection mode is set to Manual, you need to select the network operator's network where the SIM card is registered.

Preferences: Select the preferred networks. By default, the network where the current SIM card is registered will be displayed.

4.6 Security Settings

【SIM1 security】

PIN lock: To activate PIN lock, you need to input the correct PIN code. If you set PIN lock to On, you need to input the PIN each time you power on the mobile phone. In the case you input a wrong PIN for three consecutive times, you need to input the PIN

Unblocking Key (PUK). The PUK is used to unlock and change the locked PIN. To obtain the PUK, contact the network operator.

Change PIN: To change PIN code of SIM card.

Change PIN2: To change PIN2 code of PIN code.

【UIM security setting】

PIN lock: To set the UIM lock, you need to input the PIN. You can set the UIM lock only after inputting the correct PIN. If you set PIN lock to On, you need to input the PIN each time you power on the mobile phone. In the case you input a wrong PIN for three consecutive times, you need to input the PIN Unblocking Key (PUK). The PUK is used to unlock and change the locked PIN. To obtain the PUK, contact the network operator.

Change PIN: Change UIM PIN password through this item.

【Phone security】

Phone lock: The function enables you to lock/unlock the phone. Once this function is enabled, correct password is required when the phone is locked. The password is 4 to 8 digits.

Change password: to change phone password.

【Data protect】

Data protect: The function enables you to lock/unlock the phone. Once this function is enabled, correct password is required when the phone is locked. The initial password is 4321.

Change password: to change phone password.

【Mobile tracker】

You can select to turn on/off this function. Once you turn on this function, it will help you to track down your stolen phone.

【Auto keypad lock】

The function enables you to lock/unlock the keypad. Setting the auto locking time that 5s, 30s, 1min or 5mins is available. The keypad will be auto locked with no operation during the period.

7 Restore factory settings

Use this function to restore factory settings. The initial password is 4321.

5. File Manager

The phone provides a certain space for users to manage files and supports the T-Flash card. You

can use the file manager to conveniently manage various directories and files on the phone and the T-Flash card.

5.1 Open

Choose File manager to enter the root directory of the memory. The root directory will list the default folders, new folders and user files. When the mobile phone is powered on for the first time or when you have not changed the directory, the root directory contains the default folders only.

5.2 Format

You can use this function to format all the data in the memory. The system will re-create a default folder. The formatted data cannot be recovered. Therefore, think twice before using the formatting function.

6.Safety Information and Notices

Please remember to obey Indian rules and regulations whenever use your phone. This will prevent bad effect from you and the environment.

- Switch off your phone near explosive places, such as gas station, bunkers, chemical factories or blasting scene, medical devices and adhere to any safety signs and instructions there. Breaking any rules may cause explosion or injury.
- Usage of phone in plane will interfere with the flight operation and bring dangers. Therefore, please do switch off your phone before boarding, and make sure it is power off during the whole flight.
- Please keep the phone in its special bracket while you're driving. Please don't put it on a seat or in places where it could fall off when the car encounters collision or break. In order to ensure safe driving and avoid road accidents, please don't use the phone when driving. If you must use it, please use the phone's hands-free asset or park at roadside before making or answering a call.
- Please put the phone away from the high temperature environment, for explosion might be caused when the battery is of excess high temperature.

6.1 Using Battery

The battery usage depends on the network, phone setting and usage situation.

- Never use any damaged battery.

- The phone will consume a little power if it is near network station. Therefore, the call and standby time depends greatly on the signal strength of honeycomb network and the parameters set by network operator.
- The battery charging time lies on the remnant power, and the type of the battery and charger. When the operation time (talk time and standby time) is noticeably shorter than normal, it is time to replace with a new battery.
- Only use batteries and charges authorized for this device, otherwise, explosion might be caused. Please disconnect the charger while unused. Do not leave the battery connected to a charger over one week, for overcharging may shorten the life length.
- Do not connect the anode and cathode of a battery inversely.
- Do not leave the battery in places with over-high or over-low temperature, otherwise, the battery capacity will be reduced and battery life will be shortened. Always try to keep the battery in room temperature.
- Do not short-circuit the battery. This may damage the electronic core or internal protected circuit. If you keep the unused battery in the pocket or bags, metal objects (eg. coin, clip or pen, etc) inside might have the anode directly contacted with the cathode of the battery and caused accidental short circuit. Therefore, please carefully and separately store the battery.
- Don't burn your phone battery or treat it as common rubbish. Please adhere to the local environmental policy in order to avoid endangering life and causing environmental damage, and recycle your batteries in time.
- If your phone, battery or other charging device is accidentally penetrated by water, you must not put it inside any calefaction equipment (such as drier, microwave oven etc.) to dry it. The phone or other products may go wrong, and may even cause the phone, battery or other charging device to burn, expand and explode.
- Please deal with the discarded battery according to the relative introduction.

The company will take no responsibility for any direct or indirect damage caused by user error.

6.2 Cautions for spare parts usage

- Please put all spare parts (such as SIM card, storage card, battery etc) out of reach of children, in case danger occurs.
- Please do switch off the phone and unplug the phone and charger before you removing the battery from the phone.
- As the phone's spare parts are not waterproof,

please keep all spare parts dry.

- ❖ You should pull out the plug of any spare part correctly when you switch off the power, don't drag the power line forcibly.

If the phone, battery, and charger don't operate normally, please contact closest qualified maintenance centres timely.

SAR (Specific Absorption Rate) Information

The highest SAR value for this mobile phone is <1.6 W/Kg, in accordance with the requirements of the ICNIRP, which recommended the limit for exposure to radio waves is 1.6 watts/kilogram(W/kg) averaged over 1 gram of tissue. For more information, please visit our website **(www.lavamobiles.com)** to query.

Safety precautions:

- Use a wireless hands-free system (Headphone, headset) with a low power Bluetooth emitter
- Make sure the cell phone has a low SAR
- Keep your calls short or send a text message (SMS) instead. This advice applies especially to children, adolescents and pregnant women
- Use cell phone when the signal quality is good

People having active medical implants should preferably keep the cell phone at least 15cm away from the implant

7.E-waste Disposal Mechanism

'E-waste' means waste electrical and electronic equipment (WEEE). In other words E-waste is a popular, informal name for electronic products nearing the end of their "useful life". For more details about e-waste please refer e-waste rules, 2011 www.moef.nic.in

Do's and Don'ts for disposal e-waste

Do's:

- Ensure that an Authorised Person repairs your Lava products
- Call Our Local Authorised Collection Centers to Dispose Lava products
- Always drop your used electronic products, batteries or any accessories thereof after the end of their life at nearest Authorised Collection Point or Collection Center.
- Separate the packaging material according to responsible waste disposal options and sorting for recycling.
- Always remove the battery from the product, when you do not intend to use the product anymore it in future.

Don’ts:

- Do not Dismantle your Lava Product on your own
- Do not give your e-waste to Kabbadi Wala / Scrap Dealer/ Rag Pickers.
- Do not dispose-off the e-waste in landfills
- Never dump E-waste in garbage bins.
- Do not dispose of your product at municipal waste bins or rooms.
- Do not throw used batteries into household waste.
-

Consequences of improper handling and disposal of E-Waste

- Improper disposal of waste prevents natural resources from being re-used.
- Some waste contains hazardous chemicals and if not disposed of properly may release toxins into the soil and water, and also releases greenhouse gases into the environment
- If e-waste is not properly disposed of, it can threat to the health and well-being of humans and

animals and it also has adverse effect on the environment.

- Placing of batteries or devices on or in heating devices, such as microwave, ovens, stoves, or radiators and improper disposal of batteries may lead to explosion.
- If the battery terminals are in contact with metal objects, it may cause a fire.

For more details on how to dispose of your Lava products at the end of life, Please refer the list of our Services Centers on Pan India basis on our website www.lavamobiles.com or please view this link for the details of Service Centers http://www.lavamobiles.com/support-services.

Frequently Asked Questions

Frequently Asked Questions	Cause and Solution
Fail to turn on	Press the power key for over 1 second. Check if the battery is properly connected. Please remove and install it again and retry; Check if battery is appropriately charged.
Fail to connect network	In case of Weak signal, please try and move to a location with strong signal and try connecting to the network again; Please ensure that you are not beyond the network coverage of service providers; Please ensure you have a valid SIM card. Please contact your network provider for further information.
Display information while turning on	Check if the SIM card is installed correctly Handset lock password: If the handset lock is activated, you have to input handset password. **Input PIN:** if Inputting PIN while turning the phone on each time is activated, you have to input the PIN code. **Input PUK code:** When you've input wrong PIN code for 3 times will lock the SIM card. You need to input

	the PUK code provided by your network provider.
Poor quality of calling	Please check if the sound volume is tuned properly In an area with poor network conditions, example: basement, the signal might be weak. Try searching a location with stronger signal reception and call again. While using the mobile phone in the peak period of communication, like commute time, you may not be able to call because of line congestion.
Standby duration shortened	The standby duration is relative to the network systems. While the mobile phone is in an area with poor signal strength and cannot receive the signal, the handset will continuously search for a base station. This will significantly reduce battery charge. It is recommended that you turn off your mobile in area with no signal reception to save battery. **Need replacing the battery**: Please change to a new battery as battery performance may decrease after prolonged usage.
SIM Card Error	**Dirt on the metal surface of an SIM card**: Use clean cloth to wipe the metal touch point on an SIM card. The SIM card is not installed. The SIM card is damaged. Please contact your network service provider.
Fail to dial out	Please check if you press the dial key after typing the number. Please check if calling is forbidden because of default settings. Please check if the SIM is valid. Please check if the call barring is set. Please check if the fixed dial function is set.
Callers can not contact you	Please check if the mobile phone is on and connected with the network. Please check if the Call barring or call divert is activated. Please check if the SIM card is valid.
Fail to charge	May be due to poor contact. Please check if the plug is connected well. Please confirm if the environment temperature is within the range of 0ºC ~40ºC while charging. The battery or charger is damaged in which case you need to replace it.

LAVA WARRANTY CERTIFICATE

Limited warranty:

LAVA international Ltd. (LAVA) provides limited warranty for your mobile phone and original accessories delivered with your mobile phone (hereinafter referred to as "product")

The warranty period for the transceiver is one (1) year and for battery, charger and headset is six (6) months from the date of purchase.

LAVA Warranty

Subject to the conditions of this Limited Warranty, LAVA warrants a product to be free from defects in design, material and workmanship at the time of its original purchase by you, and for a subsequent period of one (1) year for transceiver and six (6) months for battery & charger.

You shall have no coverage or benefits under this warranty in the event that any of the following conditions are applicable:

- The product has been subjected to abnormal use or conditions, improper storage, exposure to 1.excessive moisture or dampness, exposure to excessive temperature, unauthorized modification, unauthorized repair (including but not limited to use of unauthorized spare parts in repairs),abuse, accidents, Acts of God, spills of food or liquids, improper installation
- You have not notified Lava of the defect in the product during the applicable warranty period.
- The product serial no. code or the accessories date code has been removed, defaced or altered.
- The product has been used with or connected to an accessory (i) Not supplied by Lava or its affiliates, (ii) Not fit for use with the product or (iii) Used otherwise than in manner intended.
- The seals of the product's battery enclosure have been broken or shown evidence of tempering or the product's battery has been used in equipment other than that for which it has been specified usable by LAVA.
- All plastic surfaces and all other externally exposed part that is scratched or damaged due to normal use.

To get maximum of your new product, we recommend you to:

- Read the guidelines for safe and efficient use as mentioned in the manual.
- Read the terms and conditions of your Lava warranty in the manual.
- Keep your original receipt; you will need it for warranty services if asked to produce.
- Present this Lava Warranty Certificate along with original proof of purchase whenever you require any warranty services.

In case Lava product needs service, please visit the nearest Lava service centers given in the service guide. Please visit our Website www.lavamobiles.com for updated list of Authorized Service Centers near to your location.

Important note: for your warranty to be valid, all information on the warranty certificate has to be completed including the stamp from the authorized distributor/retailer.

All warranty information, product features and specifications are subject to change without notice.

IMEI No. ……

Dealers Stamp ……

Date of purchase ……..

Model No. ……..